



aetnaSM

Step-by-Step DocFind Instructions: Find a Doctor or Facility

State of Delaware

1) Visit Aetna's DocFind Website (www.myaetnainetwork.com).

Note: This link is located on the SBO website.

2) Enter the **Provider Category** (i.e., Primary Care Physician (PCP)), **Doctor's name** or **Facility** in the "Search for" box* or choose from Provider Types, Conditions or Procedures under "Common Searches".

Aetna members, [sign in](#) to Secure DocFind to get personalized results based on your plan.

[Search Tips & FAQs](#)

[Docfind Home](#)

[DocFind Instructions](#)

[SBO Aetna webpage](#)

[SBO Site of Care webpage](#)

[PCP Referral Chart](#)

[Statewide Benefits Office](#)

[Alternatives to ER for non-emergency services](#)

[Telemedicine](#)

[Get info on Patient Safety and Quality](#)

[Find a Flu Shot Provider](#)

Directory of health care professionals for State of Delaware Employees

Aetna is there for you!

Welcome to the online provider directory designed specifically for you, the State of Delaware employees and members. This site provides easy access to lists of Aetna participating medical providers for the plan offered by the State of Delaware.

Please note that in addition to Quest Diagnostics, LabCorp is an in-network, participating provider for Lab services for State of Delaware members effective January 1, 2018.

If you have any questions on the plan you are eligible for or coverage information, you may also contact your Aetna customer service teams at the numbers below.

Aetna Medical Customer Service: 1-877-54 Aetna

[Click here](#) to learn more about the Aetna Programs

If you have an Out of Area Dependent, please contact customer service for assistance.

Find a Doctor or Facility

Search for in

Common Searches

PROVIDER TYPES

[Healthcare Professionals](#)

[Doctors \(Primary Care\)](#)

[Pediatrics](#)

[Medical Specialist](#)

[Medical Therapists](#)

[Natural Therapy Professionals](#)

[All Medical Professionals](#)

[Vision routine eyewear and exam](#)

[Behavioral Health](#)

[Behavioral Health Professionals](#)

[Behavioral Health Televideo](#)

[Mental Health Facilities](#)

CONDITIONS

[Acid Reflux](#)

[Acne](#)

[Addiction](#)

[Alcohol abuse](#)

[Allergy Symptoms](#)

[Alzheimer's Disease](#)

[Angina](#)

[Anxiety or Panic Disorder](#)

[Arthritis](#)

[Asthma](#)

[Attention Deficit Disorder](#)

[Autism Spectrum Disorders](#)

PROCEDURES

[Find a Flu Shot Provider](#)

[Allergy Shots](#)

[Artificial Insemination](#)

[Back Care](#)

[Bariatric Surgery](#)

[Behavioral Therapy](#)

[Biofeedback](#)

[Biopsy](#)

[Bone Density Scan](#)

[Breast Care](#)

[Cardiac Catheterization](#)

[Cardiac Angioplasty](#)

**Note:*

- Always choose from the recommended terms from the drop down box to locate participating providers. DocFind will focus your search on that term to provide the most accurate response.
- When searching by the Doctor's name, select the appropriate location from the drop down box. If no location is selected, all doctors with that name will display.

Enter the Provider Category or Doctor's Name

3) Enter the **Zip code** or **City, State** of the doctor/facility you are searching for.

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[Docfind Home](#)

[DocFind Instructions](#)

[SBO Aetna webpage](#)

[SBO Site of Care webpage](#)

[PCP Referral Chart](#)

[Statewide Benefits Office](#)

[Alternatives to ER for non-emergency services](#)

[Telemedicine](#)

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Find a Doctor or Facility

Search for

Primary Care Physician (PCP)

in

Dover, Delaware

X

SEARCH

Enter the Zip code or City, State

Click Search

Common Searches

PROVIDER TYPES

[Healthcare Professionals](#)

[Doctors \(Primary Care\)](#)

[Pediatrics](#)

[Medical Specialist](#)

[Medical Therapists](#)

[Natural Therapy Professionals](#)

[All Medical Professionals](#)

[Vision routine eyewear and exam](#)

[Behavioral Health](#)

[Behavioral Health Professionals](#)

[Behavioral Health Televideo](#)

[Mental Health Facilities](#)

CONDITIONS

[Acid Reflux](#)

[Acne](#)

[Addiction](#)

[Alcohol abuse](#)

[Allergy Symptoms](#)

[Alzheimer's Disease](#)

[Angina](#)

[Anxiety or Panic Disorder](#)

[Arthritis](#)

[Asthma](#)

[Attention Deficit Disorder](#)

[Autism Spectrum Disorders](#)

PROCEDURES

[Find a Flu Shot/Vaccine Provider](#)

[Allergy Shots](#)

[Artificial Insemination](#)

[Back Care](#)

[Bariatric Surgery](#)

[Behavioral Therapy](#)

[Biofeedback](#)

[Biopsy](#)

[Bone Density Scan](#)

[Breast Care](#)

[Cardiac Catheterization](#)

[Cardiac Angioplasty](#)

4) Select your plan (**HMO** or **Aetna CDH Gold Plan**) and click **Continue**.

The screenshot shows the Aetna website interface. On the left is a sidebar with links: [SBO Aetna webpage](#), [SBO Site of Care webpage](#), [PCP Referral Chart](#), [Statewide Benefits Office](#), [Alternatives to ER for non-emergency services](#), [Telemedicine](#), [Get info on Patient Satisfaction and Quality](#), and [Find a Flu Shot Provider](#). The main content area has a red notice about Quest Diagnostics and LabCorp, followed by contact information for Aetna Medical Customer Service (1-877-54 Aetna) and a link to learn more about Aetna Programs. A modal dialog is centered on the screen with the title "First, choose an Aetna plan to find providers that accept it". The dialog contains a warning about potential costs if a provider does not accept the plan, a "Select a Plan:" dropdown menu with options "Select", "Medical Plans", "HMO", and "Aetna CDH Gold Plan", and a "Continue" button. Two green arrows point to these elements: one to the dropdown menu labeled "Select Plan Type" and another to the "Continue" button labeled "Click Continue". The background of the website is dimmed, showing a search bar with "ver, Delaware" and a "SEARCH" button, and a "PROCEDURES" section with various medical service links.

First, choose an Aetna plan to find providers that accept it

You could end up paying a lot more if you use a provider that does not accept your plan or does not provide the highest level of coverage under your plan. We advise calling all doctors before you see them to find out if they accept your plan.

Select a Plan: **Select**
Medical Plans
HMO
Aetna CDH Gold Plan

Continue

Select Plan Type

Click Continue

5) View your search results.

Note: For the Aetna HMO Plan, the **Primary Office #** found in DocFind under your chosen provider is the Primary Care Provider's/Physician's ID Number. **Primary Office # will not display for provider locations that are located at hospitals or urgent care facilities.**

[Search Tips & FAQs](#)
[Docfind Home](#)
[DocFind Instructions](#)
[SBO Aetna webpage](#)
[SBO Site of Care webpage](#)
[PCP Referral Chart](#)
[Statewide Benefits Office](#)
[Alternatives to ER for non-emergency services](#)
[Telemedicine](#)
[Get info on Patient Safety and Quality](#)
[Find a Flu Shot Provider](#)

Find a Doctor or Facility

Search for in [SEARCH](#)

[See Important Notice About Participating Providers below](#)

Selected Plan: HMO [Change](#)

Results: 1-25 | [26-50](#) | [51-75](#) | [76-100](#) | [101-125](#) | [126-150](#) | [151-175](#) | [176-200](#) | [201-225](#) | [226-250](#) | [251-275](#) | [>>](#)

Sort By

[Show map](#) [Print this page](#) [Report Incorrect Information](#)

Distance	Name	Plan Information	Other
			Provider may also participate in state Medicaid
	Willet, Andrew Allen, MD Primary Office: 005302 230 Beiser Blvd., Suite 200, Dover, DE 19904 Phone: (302) 735-1880 Specialties: Family Practice	In network See Accepted Plans	
0.02mi	3 rating(s)		
	In network. Accepts plan through South Side Family Practice/A.W. Specialties: Family Practice		
	Green, Teresa H., PA-C 230 Beiser Blvd., Suite 100, Dover, DE 19904 Phone: (302) 730-0840 Specialties: Physician Assistant	In network See Accepted Plans	
0.02mi	0 rating(s)		

Narrow your results

Distance:

Select:

- ☐ Language
- ☐ Gender
- ☐ Hospital affiliation (admitting privileges)
- ☐ Accepting new patients/Office details
- ☐ Plan information
- ☐ Specialized training & programs
- ☐ Group affiliations
- Type of doctor or facility**

You have the option to narrow your search

PCP ID

Provider is in Aetna's network

6) Select the Doctor's name to access Contact Information, Office Detail, Education, Plan & Network Information, Hospital Affiliations and Provider Reviews/Ratings.

Narrow your results

Distance: 25 miles

Select:

☐ Language

☐ Gender

☐ Hospital affiliation
(including privileges)

☐ Accepting new
patients/Office details

☐ Plan information

☐ Specialized training &
programs

☐ Group affiliations

☒ Type of doctor or facility

Keep Your Costs Down

You will pay more if you
choose an out-of-network
doctor. [Learn More](#)

☒ Other Important
Information

[Willet, Andrew Allen, MD](#)

Primary Office: 005302
230 Beiser Blvd., Suite 200, Dover,
DE 19904
Phone: (302) 735-1880
Specialties: Family Practice

✓ In network

[See Accepted Plans](#)

★★★★★ 3 rating(s)

1
0.02mi

✓ In network. Accepts plan
through
[South Side Family
Practice/A.W.](#)

Specialties: Family Practice

[Green, Teresa H., PA-C](#)

230 Beiser Blvd., Suite 100, Dover,
DE 19904
Phone: (302) 730-0840
Specialties: Physician Assistant

✓ In network

[See Accepted Plans](#)

★★★★★ 0 rating(s)

2
0.02mi

[Horn, Brian, MD](#)

Primary Office: 078675
230 Beiser Blvd., Suite 200, Dover,
DE 19904
Phone: (302) 735-1880
Specialties: Family Practice

✓ In network

[See Accepted Plans](#)

★★★★★ 41 rating(s)

3
0.02mi

Click on the Doctor's name

7) Select **Office Detail** to see if the Doctor is accepting new patients. Be sure to call the provider's office to confirm.

[Search Tips & FAQs](#)

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webpage](#)

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[Statewide Benefits Office](#)

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[Telemedicine](#)

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Keep Your Costs Down

You will pay more if you
choose an out-of-network
doctor. [Learn More](#)

Other Important Information

Willet, Andrew Allen, MD

230 Beiser Blvd., Suite 200, Dover, DE 19904-7792

Phone: (302) 735-1880



3 rating(s) | [View more or add a review](#)

Selected Plan: HMO



In network

[Show all hospitals](#) this doctor works with.

[Open All](#) | [Close All](#)


+ Contact Information

— Office Detail

Primary Office #
005302

Gender:
Male

Group Name:

 In network. Accepts plan through
[South Side Family Practice/A.W. - \(Family
Practice\)](#)

Additional Languages Spoken: None

*Accepting New Patients - Please call
provider's office to confirm.*

Provider Role:
PCP

Specialty(ies):
Family Practice

+ Education

+ Specialized Training & Programs

+ Plan & Network Information

+ Hospital Affiliations

+ Provider Reviews/Ratings

*Check to see if the provider
is Accepting New Patients*